

WORKING TOGETHER

to improve communication, collaboration and coordination

TRAVAILLER ENSEMBLE

pour améliorer la communication, la collaboration et la coordination

VIRTUAL REGIONAL CONFERENCE

February 16 and 17, 2022

An opportunity for training, employment, and related services providers from across the FNETB region to network and exchange on strategies for a continued improvement of communication, collaboration, and coordination. Participating services providers will:

- learn from each other.
- participate in professional development workshops.
- discuss topics that are relevant to the service delivery network.

Plan to be there. Register now!

<https://fnetb.com/event/working-together-virtual-regional-conference/>

Register by December 17, 2021

Note:

- ✓ *Please complete a separate registration form for each participant from your agency.*
- ✓ *Once registered, you will receive a confirmation.*
- ✓ *Zoom links for the different sessions will be sent early February.*

WEDNESDAY, FEBRUARY 16, 2022

- 8:30 – 9:00 Welcome and introductions
- 9:00 – 9:45 Keynote kick-off – *sponsored by Northern College*
The Game Changer: A New Kind of Leader for the New World of Work
(Vanessa Judelman)
- 9:45 – 10:15 **Who Does What? (Part 1)**
The local service delivery network is broad and complex. This session will include an overview of the network at the local and community levels, followed by a discussion and examples of how service delivery is being coordinated in each community.
- 10:15 – 10:30 Break
- 10:30 – 12:00 **Who Does What? (Part 2)**
This part of the discussion will focus on the support and resources required to further strengthen coordination and collaboration for the benefit of the agencies, their clients, and the communities.
- 12:00 – 1:30 Lunch break
- 1:30 – 3:00 **CONCURRENT WORKSHOPS**
Creating A Culture of Ethics, Compliance, and Accountability (Christopher Bauer)
Co-sponsored by Enterprise Temiskaming and the Cochrane District Social Services Administration Board
Stop the Talk and Start the Walk: Empathy in Practice
(Bailey Parnell)
Sponsored by Literacy Network Northeast
L'unité grâce à la responsabilisation, adaptation et collaboration (Marc André Morel)
Commandité par Collège Boréal
- 3:00 – 3:15 Wrap-up and overview of Day 2

- 8:30 – 8:45 Welcome and overview of the day’s agenda
- 8:45 – 10:15 **Employment Service Transformation – Part 1**
The government is transforming the way the province of Ontario delivers employment services by creating new local service delivery model. The new model is scheduled to be launched in Northeastern Ontario in 2023. This facilitated discussion will provide an opportunity for local service providers to express their opinions about the proposed changes and what it could mean for our region.
- 10:15 – 10:30 Break
- 10:30 – 12:00 **Employment Service Transformation – Part 2**
Based on the input from the first part of the discussion about the employment service transformation and what it could mean for our region, local service providers will develop a list of suggestions and options for ensuring a successful implementation of the proposed transformation in our region.
- 12:00 – 1:00 Lunch break
- 1:00 – 2:30 **CONCURRENT WORKSHOPS:**
Adapting to the virtual world (MJ Filo)
Sponsored by NEOnet
Workforce Planning Boards & Literacy Networks (panel)
Sponsored by Literacy Network Northeast
- 2:30 – 3:15 Closing keynote
Cross Cultural Communication and Applying Treaty Principles (Michael Etherington)
Sponsored by Mushkegowuk Employment and Training Service
- 3:15 – 3:30 Acknowledgements and closing remarks

WORKSHOPS AND PRESENTATIONS

The Game Changer: A New Kind of Leader for the New World of Work

The workplace is changing at an astonishing pace which requires a new kind of leader. Old business models are crumbling, and new ways of working are emerging. In this keynote, participants will learn the five key traits successful leaders are applying in the new world of work.

- What is this new world of work?
- How is it impacting leaders?
- How can you navigate this environment successfully?

Creating A Culture of Ethics, Compliance, and Accountability

Ethics, compliance, and accountability share a common skill set; all are about doing what you say and saying what you do. This is a hard-hitting yet often-humorous program that will show attendees personal and organizational risks to ethics, compliance, and accountability they probably never even knew they had as well as what they can do right now to make sure those risks don't turn into costly problems on the job. This program is perfect for everyone from the front lines right up through senior management.

Stop the Talk and Start the Walk: Empathy in Practice

Though it seems redundant to say these days, we are in an unprecedented situation with life in and after a global pandemic. Many organizations have had to move to a remote work setup and upend everything, which we are collectively realizing leads to its own set of pros and cons. As new stressors add to old ones, we are all trying to figure out ways to stay well while staying effective at the job. To do this, we must first understand and take care of ourselves, and then spread that outward to support others on our team. This talk will explore all of this and more. Focusing mostly on radical empathy in practice, especially in this virtual age of COVID, we will look at what empathy really means vs. what we're often told, the difference between empathy vs. sympathy, common and unhelpful reactions to people in distress, how to demonstrate empathy, empathic listening, and using the information gleaned to inform your behaviour and responses to others.

L'unité grâce à la responsabilisation, adaptation et collaboration

Avec humour et appuyé par des résultats scientifiques, Marc André Morel caricaturera les personnalités qui ponctuent notre quotidien au travail. Utilisant une forme interactive avec l'auditoire, des métaphores puissantes, différents accessoires et médias, il saura faire résonner l'importance et la puissance d'une meilleure collaboration et communication, à travers l'engagement, la responsabilisation et la reconnaissance. Cette conférence vous aidera à :

- Augmenter le sens de la responsabilité face au succès de l'équipe
- Accroître la performance et les résultats grâce à un meilleur engagement et attitudes
- Améliorer les rapports interpersonnels à travers une meilleure connaissance de soi et des autres - couleurs de personnalité
- Harmoniser les communications grâce à la sensibilisation aux différences
- Consolider la cohésion de l'équipe par l'appréciation simple et authentique

Workforce Planning Boards and Regional Literacy Networks

This webinar will present a panel discussion that highlights various ways workforce planning boards and literacy networks work together including an overview of roles and key areas of partnership, the identification of labour needs and how to help local populaces build skills. The panel will represent several regional areas across Ontario and presenters will also discuss innovative partnership, project and collaboration initiatives between planning boards and literacy networks.

Adapting to the virtual world

This presentation will provide information on how organizations have adapted and changed with the help of technological solutions to survive the COVID-19 pandemic. Additionally, references on how some organizations have implemented technology to be more efficient in their operations, eased services to clients, and employee communication. This presentation will also highlight some options to facilitate collaboration within their workforce ecosystem or facilitate hybrid or work from home models.

Cross Cultural Communication and Applying Treaty Principles

The session will cover themes related to cross cultural communication and establishing meaningful pathways to foster improved relations within the community. One of the challenges experienced within a cross-cultural setting is a professional's inability at times to address their own personal bias, assumptions and misconceptions when engaging with individuals, families, or communities, which may result in conflict and misunderstanding. To bring forward a practical approach to effective cross cultural communication methods Michael will share insights as a cross cultural trainer and his view on how treaty principles can be enacted in both personal and professional settings.

PRESENTERS



Vanessa Judelman is the President of Mosaic People Development, an author, Executive Coach and engaging key-note speaker. As a noted leadership expert, Vanessa has trained thousands of leaders across the globe and is known for her dynamic style and practical approach to engaging her audience. Vanessa is passionate about developing leaders and teams. Her highly engaging style, plus 20 years of leadership expertise, leaves audiences feeling motivated and inspired to take action. Vanessa understands that leadership can be challenging. After all, it is common for leaders to have a lot of responsibilities, conflicting priorities and challenging “people” related issues. However, Vanessa also knows that leaders are made not born. Thus, her sessions focus on practical take-aways and tools that help leaders to be more confident and effective on the job.



Bailey Parnell is the Founder & CEO of Skills Camp and was named one of Canada’s Top 100 Most Powerful Women in 2016. Bailey Parnell is a dynamic TEDx speaker with over 2 million views, an award-winning digital storyteller, and a businesswoman with a talent for helping people develop the skills they need for success. Her work and expertise have been featured in Forbes, CBC, FOX News, Flare Magazine, and more. Bailey’s company Skills Camp is a soft skills training company that works with businesses and educational institutions to help their staff and students develop the essential skills needed for personal and professional success – skills like personal branding, stress management, emotional intelligence, and you guessed, it, public speaking! Before this, she built up her career bringing digital student engagement to Canadian higher education through her work at Ryerson University – models that she had travelled the world speaking and sharing. Through her skillful storytelling, confidence, research, and humour, Bailey Parnell has audiences laughing, engaged, and walking away with skills that shape their life. Bailey Parnell frequently speaks about social media and mental health, soft skills, intergenerational understanding, and being a woman in business.



Christopher Bauer - is a licensed psychologist with over twenty-five years of experience as a trainer, keynote speaker, and consultant. Between coaching, speaking and consulting, he has worked with front-line workers to senior executives and everyone in-between. Clients of Dr. Christopher Bauer have run the gamut from small and medium-sized businesses and organizations to every level of staff and management at Fortune 500 corporations.

Although ethics and fun are not words typically found in the same sentence, Christopher Bauer's programs have long been helping international audiences build and maintain great ethics while having a terrific time. His keynotes and seminars are frequently billed as "Serious Ethics Programs That'll Make You Laugh!".



Marc André Morel CSP

Avec plus de 2000 conférences sur les thèmes du perfectionnement personnel et professionnel qu'il a présentées dans 9 pays, Marc André Morel aide les individus et les organisations à devenir tout ce qu'ils peuvent devenir.

Auteur de best-sellers, podcasts, vidéos et concepteur de la Webtélé *CoachTaxi*, il est souvent interviewé et cité dans les médias tels que *RDI*, *LCN*, *Radio-Canada*, *Le Droit* et *The Ottawa Citizen*, pour partager son point de vue rafraîchissant et inspirant.

Pour en savoir plus sur votre conférencier ou vous inscrire à son infolettre, visitez <https://marcandremorel.com/>



MJ Filo

MJ oversees all operations of NEOnet and works closely with Stakeholders in Northeastern Ontario. As Project Coordinator and Interim Director of Operations, MJ works with businesses and organizations to strategize and prioritize your technology needs to help make daily operations more efficient.

MJ has worked in a variety of industries throughout her career and is an entrepreneur and small business owner herself. MJ is well versed in the needs and challenges businesses and organizations face every day. Knowing the struggles that many small business face, it is her goal and mission to assist all businesses adopt technology to enhance business processes, develop new technology skills and access new digital markets.

Panel – Literacy and Workforce Planning Boards:

Tamara Kaattari (Executive Director @Literacy Link South Central)

Jennine Agnew-Kata (Executive Director @Literacy Network of Durham Region)

Jennine Agnew-Kata (Executive Director @Literacy Network of Durham Region)

Heather McMillan (Executive Director @Durham Workforce Authority)

To view bios [Webinar Registration - Zoom](#)



Michael Etherington - Micheal Etherington is currently the Manager of ReconciliACTIONS with The Gord Downie & Chanie Wenjack Fund. He also acts as an Indigenous Relations Consultant supporting organizations focused on Indigenous relations & engagement with career highlights that include: TEDx Talk Speaker, appearing in the Globe and Mail, Toronto Star, CBC, CTV Breakfast Television, TVO, BBC Scotland, Maori TV, and Season 1 feature interview in APTNS TV show Future History.

Michael has always stayed connected to community, spending much of his personal time volunteering through Passages Canada as a speaker to schools, colleges, and universities. This, along with his prior experience as Cultural Program Manager of the Native Canadian Centre of Toronto, and trainer for the Ontario Federation of Indigenous Friendship Centres, have garnered Michael the personal and professional recognition as a valued speaker.

He is an Omushkego-Cree from Treaty No. 9—and is proud of his culture, traditions and values that guide his work today on national and international stages. Later in 2021—he is also working towards publishing his first book titled “Reconciliation is NOT Dead: Finding Your Voice, Finding Your Story”. His message is rooted in one of hope, forgiveness, and relational thinking to building a better future for Canada.

REGISTRATION FORM

Name: _____

Organization: _____

Email: _____

Telephone: _____

DAY 1 - FEBRUARY 16, 2021

9:00 – 9:45

Opening keynote

9:45 – 10:15

Who Does What?
Part 1

10:30 – 12:00

Who Does What?
Part 2

1:30 – 3:00 – Concurrent Workshops

Creating A Culture of Ethics, Compliance, and Accountability (Christopher Bauer)

Stop the Talk and Start the Walk: Empathy in Practice (Bailey Parnell)

L'unité grâce à la responsabilisation, adaptation et collaboration (Marc André Morel)

DAY 2 - FEBRUARY 17, 2021

8:45 – 10:15

Employment Service Transformation – Part 1

10:30 – 12:00

Employment Service Transformation – Part 2

1:00 – 2:30 – Concurrent Workshops

Adapting to the virtual world (MJ Filo)

Workforce Planning Boards & Literacy Networks (panel)

2:30 – 3:15

Closing keynote **Cross Cultural Communication and Applying Treaty Principles**
(Michael Etherington)