



**FAR NORTHEAST TRAINING BOARD (FNETB)**  
your **L**ocal **E**mployment **P**lanning **C**ouncil

**COMMISSION DE FORMATION DU NORD-EST (CFNE)**  
votre **C**onseil **L**ocal de **P**lanification de l'**E**mploi

# Directory of Employment, Training, Business and Related Services

in the Superior East Community Futures  
Development Corporation Region

July 2019





**FAR NORTHEAST TRAINING BOARD (FNETB)**  
your **Local Employment Planning Council**

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**COMMISSION DE FORMATION DU NORD-EST (CFNE)**  
votre **Conseil Local de Planification de l'Emploi**

FAR NORTHEAST TRAINING BOARD (FNETB)  
1425 Front Street, P.O. Box 2198, Hearst, ON P0L 1N0  
Telephone: 705.362.5788 or 800.530.9176

[www.fnetb.com](http://www.fnetb.com)



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and the Government of Ontario.

The information presented in this document is current at the time of printing.  
This directory is also available online at [www.fnetb.com](http://www.fnetb.com)

## **DIRECTORY OF EMPLOYMENT, TRAINING, BUSINESS AND RELATED SERVICES**

In an effort to support local service coordination, the Far Northeast Training Board (FNETB) is pleased to provide this local directory. It is design to provide a listing of employment, training and related services in the Superior East Community Futures Development Corporation Region.

The information contained in this document is current at the time of its publication. The FNETB will update the directory annually. Any changes or additions that are required beyond the annual update will be made if/when requested by service providers.



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### MANITOULIN-SUDBURY DSB – CHAPLEAU EMPLOYMENT RESOURCE CENTRE



Website: [www.msdsb.net](http://www.msdsb.net)  
Email: [EOchapleau@msdsb.net](mailto:EOchapleau@msdsb.net)

12 Birch Street East - Chapleau

Phone: 705.864.0430  
Toll Free: 877.245.5595  
Fax: 866.397.3334

Business Hours:  
Monday to Friday from 8:30 am to 4:30 pm

#### **Ontario Employment Services:**

- Provides comprehensive employment and job search services
- Offers assessment of skills, interest and experience
- Provides job search strategies, including résumé preparation
- Offers information about careers and occupations, local labour market, employment and training opportunities
- Coordinates on-the-job training, work experience
- Offers workshops and help in maintaining employment
- Provides information and referral to other employment and community services

#### **Programs and Services:**

- Second Career Program
- Services for employers
- Canada Ontario Job Grant
- Youth Job Connection
- Youth Job Connection Summer

## BRUNSWICK HOUSE FIRST NATION



Website: [www.brunswickhousefirstnation.com](http://www.brunswickhousefirstnation.com)

Email: [info@brunswickhousefirstnation.com](mailto:info@brunswickhousefirstnation.com)

1 Ojimaw Drive, Highway 101E - Chapleau

Phone: 705.864.0174

Toll Free: 800.663.1285

Fax: 705.864.1960

### Business Hours:

Monday to Thursday from 8:30 am to 4:30 pm

- Provides support and services for individuals seeking further training and/or employment
- Provides individual employment counselling
- Conducts client employability assessments
- Offers access to job board with current local job postings
- Coordinates on-the-job training, work experience
- Provides workshops and referrals to training programs

### **Provides assistance with:**

- Writing resumes and cover letters
- Completing job applications
- Conducting job searches
- Improving interview skills

## PROFESSIONS NORTH | NORD



Website: [www.professionsnorth.ca](http://www.professionsnorth.ca)

Email: [info@professionsnorth.ca](mailto:info@professionsnorth.ca)

935 Ramsey Lake Road – Sudbury

Toll Free: 866.210.3020

Professions North (PNN) is an initiative of Laurentian University that assists internationally trained professionals (ITPs) find employment in Northern Ontario and employers find qualified candidates.

### **Employment Services**

- Employment connections in Northern Ontario
- Assistance with résumés, cover letters and portfolios
- Interview skills support
- Intercultural Communication for the Canadian Workplace
- Mentorship opportunities
- Access to resources related to your profession
- Information on accreditation

### **Services for employers**

- Recruitment Services
- Résumé Screening
- Job Matching
- Employee Retention
- Mentorship Opportunities

## SERVICE CANADA



Toll Free Information: 800.622.6232

12 Birch Street – Chapleau

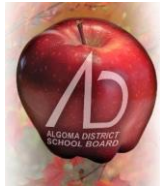
Business Hours:

Third Thursday of the month

8:30 am to 2:30 pm



## CHAPLEAU LEARNING CENTRE



**Chapleau**  
**LEARNING CENTRE**

Funded by the Government of Ontario  
MINISTRY OF EDUCATION ONTARIO

Website: [sites.google.com/view/chapleau-learning-centre](https://sites.google.com/view/chapleau-learning-centre)

34 Birch Street – Chapleau

Phone: 705.864.2323

### Business Hours:

Monday from 9:00 am to 5:00 pm

Tuesday to Thursday from 9:00 am to 8:00 pm

Friday from 9:00 am to 2:00 pm

- Provides literacy and basic skills training, including numeracy, digital, communication and interpersonal skills
- Helps learners prepare for employment, apprenticeship, secondary-school credit, post secondary education and greater independence

## FORMATIONPLUS



Website: [www.quatrain.org/fr/fplus](http://www.quatrain.org/fr/fplus)

Email: [formationplus@vianet.ca](mailto:formationplus@vianet.ca)

69 Birch Street East - Chapleau

Phone: 705.864.2763

Fax: 705.864.2822

### Business Hours:

Monday to Friday from 9:00 am to 4:00 pm

- Provides literacy and basic skills training, including numeracy, digital, communication and interpersonal skills
- Helps learners prepare for employment, apprenticeship, secondary-school credit, post secondary education and greater independence

## CONTACT NORTH | CONTACT NORD

### **Contact North**

Ontario's Distance Education  
& Training Network

Website: [www.contactnorth.ca](http://www.contactnorth.ca)

4 Maple Street - Chapleau

Toll Free: 877.999.9149

Fax: 705.864.1404

- 981 online certificates, diploma, undergraduate and graduate programs
- 20,088 online courses
- 7,637 literacy and basic skills and training courses

### CHAPLEAU ECONOMIC DEVELOPMENT CORPORATION



Website: [www.chapleau.ca](http://www.chapleau.ca)

Email: [cedc@vianet.ca](mailto:cedc@vianet.ca)

20 Pine Street West – Chapleau

Phone: 705.864.1330

Facilitates, nurtures and supports economic opportunities in strategic sectors through relationship building, networking and collaboration.

### SUPERIOR EAST COMMUNITY FUTURES DEVELOPMENT CORPORATION



Website: [www.superioreastcfdc.ca](http://www.superioreastcfdc.ca)

Email: [info@superioreastcfdc.ca](mailto:info@superioreastcfdc.ca)

14 Ganley Street – Wawa

Phone: 705.856.1105

Toll Free: 800.387.5776

Fax: 705.856.1107

Business Hours:

Monday to Friday from 8:30 am to 4:30 pm

- Offers small business loans and business counselling to the residents of the region
- Offers loans to new and existing businesses to maintain or create jobs for individuals
- Assists with business plan development
- Promotes economic development by assisting local non-profit organizations with their projects
- Facilitates a Business Resource Centre with access to related books, videos and the internet

## CHAPLEAU OJIBWE FIRST NATION ECONOMIC DEVELOPMENT



Website: [www.chapleauojibwe.ca](http://www.chapleauojibwe.ca)  
Email: [info@chapleauojibwe.ca](mailto:info@chapleauojibwe.ca)

522 Highway 129 – Chapleau

Phone: 705.864.2910  
Toll Free: 888.694.3473  
Fax: 705.864.2911

### Business Hours:

Monday to Friday from 9:00 am to 4:00 pm

- Works to access funding for band-owned business ventures
- Provides coaching in areas such as business plan development and assistance in obtaining financial support for people wanting to start their own business

## BRUNSWICK HOUSE FIRST NATION ECONOMIC DEVELOPMENT



Website: [www.brunswickhousefirstnation.com](http://www.brunswickhousefirstnation.com)  
Email: [info@brunswickhousefirstnation.com](mailto:info@brunswickhousefirstnation.com)

1 Ojimaw Drive, Highway 101E - Chapleau

Phone: 705.864.0174  
Toll Free: 800.663.1285  
Fax: 705.864.1960

### Business Hours:

Monday to Thursday from 8:30 am to 4:30 pm

- Works to access funding for band-owned business ventures
- Provides coaching in areas such as business plan development and assistance in obtaining financial support for people wanting to start their own business
- Maintains local business directory

## FEDNOR



Website: [www.fednor.gc.ca](http://www.fednor.gc.ca)

2 Queen Street East – Sault Ste. Marie

Toll Free: 877.333.6673

Fax: 705.941.2085

- Functions as a regional development organization
- Delivers the Northern Ontario Development Program, the Community Futures Programs and the Economic Development Initiative

## PARO CENTRE FOR WOMEN'S ENTERPRISE



Website: [www.paro.ca](http://www.paro.ca)

Email: [info@paro.ca](mailto:info@paro.ca)

110-105 May Street North – Thunder Bay

Phone: 807.625.0328

PARO Centre for Women's Enterprise provides programs and services to women across Northern Ontario who are ready to start, grow or build new opportunities.

## MINISTRY OF ENERGY, NORTHERN DEVELOPMENT AND MINES



Website: [www.mndm.gov.on.ca](http://www.mndm.gov.on.ca)

190 Cherry Street – Chapleau

Phone: 705.864.1519

Fax: 705.864.0681

- Helps northerners build stronger, more prosperous economies and communities
- Promotes economic growth, investment and job creation in Northern Ontario
- Delivers and promotes Ontario government programs, services and information across the North, including:
  - Northern Ontario Heritage Fund Corporation (NOHFC) programs

**NATIONAL NATIVE ALCOHOL AND DRUG ABUSE PROGRAM****Brunswick House First Nation**Website: [www.brunswickhousefirstnation.com](http://www.brunswickhousefirstnation.com)

1 Kanata Street

Phone: 705.864.0248

Toll Free: 800.663.1285

Fax: 705.864.0342

**Business Hours:**

Monday to Thursday 8:30 am to 4:30 pm

**Chapleau Cree First Nation**Website: [www.chapleaucree.ca](http://www.chapleaucree.ca)

801 Fox Lake Road

Phone: 705.864.0200

Fax: 705.864.0206

**Business Hours:**

Sep-Apr: Mon-Fri 8:30 - 4:30

May-Aug: Mon-Thu 8 am to 5 pm

Fri 8 am to Noon

- Provides services and support for individuals and families struggling with addiction issues
- Coordinates cultural and spiritual events

**TURNING POINT DÉCISIF****SERVICES DE SANTÉ DE CHAPLEAU HEALTH SERVICES**Website: [www.sschs.ca](http://www.sschs.ca)

8 Lorne Street South – Chapleau

Phone: 705.864.1919

Fax: 705.864.1717

**Office Hours:**

Monday to Friday from 8:30 am to 4:30 pm

- Initial Assessment/Treatment Planning
- Case Management
- Counselling/Treatment

## CRISIS / HELPLINES

### **ASSAULTED WOMEN'S HELPLINE**

[www.awhl.org](http://www.awhl.org)  
866.863.0511

### **DRUG & ALCOHOL HELPLINE**

[www.drugandalcoholhelpline.ca](http://www.drugandalcoholhelpline.ca)  
800.565.8603

### **FEM'AIDE**

[www.femaide.ca](http://www.femaide.ca)  
877.336.2433

### **KIDS HELP PHONE**

[www.kidshelphone.ca](http://www.kidshelphone.ca)  
800.668.6868

### **LEGAL AID**

[www.legalaid.on.ca](http://www.legalaid.on.ca)  
800.668.8258

### **MENTAL HEALTH HELPLINE**

[www.mentalhealthhelpline.ca](http://www.mentalhealthhelpline.ca)  
866.531.2600

### **ONTARIO PROBLEM GAMBLING HELPLINE**

[www.problemgamblinghelpline.ca](http://www.problemgamblinghelpline.ca)  
888.230.3505

### **TELEHEALTH**

866.797.0000

### **VICTIM CRISIS ASSISTANCE & REFERRAL SERVICES (VCARS)**

888.579.2888

## DAYCARE SERVICES

### CHAPLEAU CHILD CARE CENTRE DE GARDE D'ENFANTS



Webiste: [www.chapleauchildcare.ca](http://www.chapleauchildcare.ca)  
Email: [chapleauchildcare@bellnet.ca](mailto:chapleauchildcare@bellnet.ca)

28 Golf Course Road – Chapleau  
Phone: 705.864.1886  
Fax: 705.864.1819

#### Business Hours:

Monday to Friday from 6:30 am to 6:30 pm

### MANITOULIN-SUDBURY DSB



Website: [www.msdsb.net](http://www.msdsb.net)

12 Birch Street East - Chapleau  
Phone: 705.864.0430

#### Business Hours:

Monday to Friday 8:30 am to 4:30 pm

## FOOD BANKS

### CHAPLEAU PENTECOSTAL CHURCH

9 Elm Street – Chapleau  
Phone: 705.864.0828

### SACRED HEART CHURCH

21 Lansdowne Street – Chapleau  
Phone: 705.864.2818

## HOUSING

### CEDAR GROVE APARTMENTS - SENIORS SERVICES DE SANTÉ DE CHAPLEAU HEALTH SERVICES



Website: [www.sschs.ca](http://www.sschs.ca)  
Email: [chapleuhr@sschs.ca](mailto:chapleuhr@sschs.ca)

101 Pine Street East – Chapleau

Phone: 705.864.1520  
Fax: 705.864.0449

#### Office Hours:

Monday to Friday from 8:00 am to 8:00 pm  
Saturday and Sunday from 8:00 am to 4:00 pm

### MANITOULIN SUDBURY DISTRICT SERVICES BOARD



Website: [www.msdsb.net](http://www.msdsb.net)  
Email: [info@msdsb.net](mailto:info@msdsb.net)

12 Birch Street East - Chapleau

Phone: 705.864.0430  
Toll Free: 877.245.5595  
Fax: 866.397.3334

#### Business Hours:

Monday to Friday from 8:30 am to 4:30 pm

- Offers rent geared income and market rent services
- Processes application, maintains waiting list and identifies applicants to tenant selection



## TURNING POINT DÉCISIF SERVICES DE SANTÉ DE CHAPLEAU HEALTH SERVICES



Website: [www.sschs.ca](http://www.sschs.ca)

6 Lorne Street - Chapleau

Phone: 705.864.1919

Fax: 705.864.1717

Office Hours:

Monday to Friday from 8:30 am to 4:30 pm

### Adult Mental Health Services:

- Counselling and Treatment
- Early Intervention
- Crisis Intervention
- Psychiatric Services
- Seniors Wellbeing and Mental Health Outreach Services
- Homelessness Initiative
- PIECES Program
- Senior's Mental Health Program
- Employee and Family Assistance Programs
- Health Promotion and Education

# SOCIAL ASSISTANCE

## ONTARIO WORKS

**Chapleau Ojibwe  
First Nation:**



Website: [www.chapleauojibwe.ca](http://www.chapleauojibwe.ca)

522 Highway 129  
Phone: 705.864.0174  
Fax: 705.864.2911

Business Hours:

Mon to Fri 9:00 am to 4:00 pm

**Brunswick House First Nation:**



Website: [www.brunswickhousefirstnation.com](http://www.brunswickhousefirstnation.com)  
Email: [info@brunswickhousefirstnation.com](mailto:info@brunswickhousefirstnation.com)

1 Kanata Street  
Phone: 705.864.0174  
Toll Free: 800.663.1285  
Fax: 705.864.1652

Business Hours:

Mon to Thu 8:30 am to 4:30 pm

For those in receipt of Ontario Works:

- Provides short term financial assistance to individuals and families in need
- Offers Extended Health Benefits to qualifying individuals
- Provides information to recipients about participation requirements including seeking employment, basic education, volunteer work, or self employment

## ONTARIO DISABILITY SUPPORT PROGRAM (ODSP)



Website: [www.mcass.gov.on.ca](http://www.mcass.gov.on.ca)

199 Larch Street, Fifth Floor - Sudbury

Phone: 705.564.4515

Toll Free: 800.461.1167

Business Hours:

Monday to Friday 8:30 am to 5:00 pm

- Offers financial assistance to individuals with disabilities and their families
- Offers benefits including prescriptions drugs and vision care
- Offers employment assistance to help find, keep and maintain a job